



INDUSTRY LEADING OPERATOR-ASSISTED AUDIO CONFERENCING

PGi's dedicated event experts manage hundreds of high-touch audio events every day for some of the world's largest companies. Ensure your success with PGi's proven expertise in delivering flawless, customized events.

FLAWLESS EXECUTION

From Quarterly Earnings Calls, to Press Events, Corporate Announcements, or HR Communications, you can rely on PGi to deliver a superior experience.

Customization: Our event managers have years of experience helping customers personalize their events based on their specific needs. Your event manager will take care of all the details, from scheduling and briefing presenters before the event to distributing post-event attendance reports and replays.

Professional Care: We are confident that our real-time event announcers and technical experts are the best in the industry. Each event manager undergoes months of intensive training, ongoing assessment and mentoring, to provide the most professional event experience for your attendees.

Security & Reliability: From the latest encryption technology security features, to an advanced, fault-tolerant, robust and redundant network, PGi's global audio infrastructure delivers the best audio quality in the industry.

Features



END-TO-END
EVENT MANAGEMENT



EVENTS CUSTOMIZED TO MEET
YOUR SPECIFIC NEEDS



BEST AUDIO QUALITY
IN THE INDUSTRY

YOU CHOOSE HOW YOU WANT TO CONNECT

Every event is unique. We offer two ways for attendees to connect.

Operator Greeted Entry – Up to 1000 participants

If security or personalization is your utmost concern, let our operators personally greet and join attendees to your call.

Passcode Entry – Up to 15,000 participants

Allow your attendees to connect simply and quickly by entering a passcode via their phone.

CUSTOMIZE YOUR EVENT



Before the call

Event Consultation and Production

Services: Specialists coordinate rehearsals and advise on timing, flow and techniques

Event Registration: Collect information in advance about your participants

Event Invitations and Broadcast

Messaging: Send mass messages via email or SMS

Pre-recorded Audio Session: Script and record your event introduction before launching into the live session

Participant Verification: Dedicated operator can remove participants when notified during preconference or via the behind-the-scenes Communication Line



During the call

Professional Question & Answer:

Drive interaction through operator-managed Q&A

Participant Polling: Feedback through operator-managed surveys

Event Host Controls: Display attendee data in real-time so you can see who has joined and determine Q&A queue

Web Conferencing or Webcasting

Services: Share visuals during your event

Conference Recording: Broaden your reach with replay, CD, tape or audio files

Communication Line: Open phone communication between client contact(s) and dedicated communication line operator

Dial-Outs: Operator will call and personally connect attendees to the call

Sub-Conferences: Breakout sessions or private conferences with selected speakers or attendees



After the call

Attendee List: Attendee demographic information and when they joined or disconnected from the call

Custom Reporting: Capture additional information from registration, participation and polling

Transcription: Document the call, satisfy legal requirements and provide an archive of the event

Translation: Translate event transcripts into other languages

Recording Duplication: Professional-grade recordings for single or bulk duplications

Audio Production: Professional grade recording and editing to produce high-quality recordings for playback and reproduction

Audio Replay: By phone 24/7 after the event

PGi is a leading global provider of collaboration software and services. With a presence in 25 countries, PGi's award winning solutions provide a collaborative advantage to over 45,000 enterprises customers, including 75% of the Fortune 100™. In the last five years, PGi has hosted more than 1.1 billion people from 137 countries in over 250 million virtual meetings.

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